

## **General Conditions**

### **1. Introduction**

These Standard Contract Terms are an integral component of the rental agreement between the renter and the owner.

### **2. Reservation and conclusion of agreement**

Your reservation is confirmed on receipt of your verbal or written (including e-mail) request. On receipt of the 1st rate, a definite reservation will be accorded and followed by a reservation confirmation (voucher).

### **3. Prices**

Our prices are indicated in Euros (EUR) and include, unless otherwise stated, the weekly price for each apartment. The prices are valid and applicable at the time of booking

### **4. Payment conditions**

#### *4.1 Rental price and final cleaning*

The rental amount for the apartment (and eventual buoy) and the final cleaning are payable at 50% on reservation and at 50% till 6 weeks before the beginning of the holiday.

#### *4.2 Deposit*

There is a deposit of EUR 200.- per apartment. There is an additional deposit of EUR 200.- requested on reservation of the buoy. These are to be paid in cash on arrival. Reimbursement will occur on departure providing the rented objects are returned in perfect condition.

#### *4.3 Additional costs*

One set of bedding per person is included in the rental price. The additional costs (heating EUR 100.-/week, supplementary bedding EUR 10.-/person, towels EUR 5.-/person) are optional and to be paid in cash on arrival.

### **5. Cancellation costs and refunds**

Any cancellation or change of rental dates must be notified in writing (including e-mail). If the cancellation is made before payment, the cancellation of the rental contract is cost free. If however, cancellation takes place up to 6 weeks before the commencement of rental, we will withhold 50% of the rental price; modification of rental date or apartment is possible subject to availability; each modification is at a cost of EUR 50.-.

### **6. Arrival and departure**

The arrival time must be between 16.00 and 19.00 on the Saturday. The apartment must be handed over no later than 09.00 on the Saturday. No refund can be made for late arrival or early departure.

### **7. Occupation**

The rental property may only be occupied by the scheduled number of persons (children and infants included). Extra persons may be refused entry by the key holder or invoiced separately. Pets are not accepted.

### **8. Other obligations of the renter**

The rental property must be looked after carefully. Consideration should also be given to neighbours. Cleaning of cooking facilities, crockery, cutlery and evacuation of rubbish are the responsibility of the renter and is not included in the final cleaning. It is prohibited to move the furniture (except the supplementary beds, poufs etc.). Any damage caused by the renter or other users must be reported immediately to the key holder. The renter is liable for any loss or damage he causes and this will be deducted from the deposit.

### **9. Insurance**

We recommend that you take out cancellation insurance.

### **10. Applicable law and place of Jurisdiction**

The relationship between the renter and the owner are subject to the laws of Switzerland. The place of jurisdiction is situated in Fribourg (FR, Switzerland).